



**IIBA**<sup>®</sup> International Institute  
of Business Analysis

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# Profession Introduction, Competency, and Collaboration

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# International Institute of Business Analysis

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- ❑ Independent non-profit organization
- ❑ Formed in October 2003 with 28 founding members from eight countries.
- ❑ Today, the IIBA serves the educational and professional needs of more than 12,000 members worldwide in 89 countries with 59 chapters
- ❑ Developed and maintains the *Business Analysis Body of Knowledge*® (*BABOK*®)
- ❑ Created the Certified Business Analysis Professional™ (CBAP™) and Certificate of Competency in Business Analysis (CCBA™) designations
- ❑ Developed the Business Analyst Competency Model and self-assessment tools

# IIBA® Definition of a Business Analyst

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- A business analyst works as a **liaison** among stakeholders in order to elicit, analyze, communicate and validate requirements for changes to business **processes, policies** and **information systems**.
- The business analyst **understands business problems and opportunities** in the context of the requirements and recommends solutions that enable the organization to achieve its goals.

# Structure of Business Analysis Body of Knowledge (BABOK)

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# How Business Analysts collaborate with other disciplines

## **Tactical**

- **Coordination of cross-functional communication**
- **Problem definition and resolution**

## **Project**

- **Plan, coordinate, execute Requirements Development tasks**
- **Manage Requirements Changes**
- **Assist QA with test planning**

## **Strategic**

- **Support business process improvement**
- **Facilitate enterprise level goal setting and delivery**

## **Non-Project**

- **Collaborate with business areas in pre-project problem or opportunity ideation**
- **Research current practices**

# Certification, Chapters, and Careers

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## ISO 17024

# IIBA Certifications

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### **CCBA™**

- 3750 hours of BA work over last 7 years aligned with BABOK Guide®
- 900 hours in 2 of 6 knowledge areas with 500 in 4 of 6 areas
- 21 hours of Professional development in last 4 years
- High school education or equivalent
- Two references from career manager, client, or CBAP™ recipient
- Signed Code of Conduct
- Exam

### **CBAP™**

- 7500 hours of BA work over last 10 years BABOK Guide®
- 900 hours in 4 of 6 knowledge areas
- 21 hours of Professional development in last 4 years
- High school education or equivalent
- Two references from career manager, client, or CBAP™ recipient
- Signed Code of Conduct
- Exam



# IIBA BA Competency Model

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- The IIBA® Business Analysis Competency Model is a tool for assessing the ability of business analysts to properly perform this role.
  - Knowledge, skills and behaviors,
  - Qualities that can make a BA successful in doing this work
- IIBA® Business Analysis Self Assessment aids the individual practitioner in understanding their strengths and opportunities for improvement

# Chicagoland IIBA Chapter

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- ❑ Formed in 2007
- ❑ Monthly dinner meeting
  - Practical Presentation
  - Networking
- ❑ Meetings conducted around Chicagoland
- ❑ About 70 attendees at meetings drawing from about 2000+ subscribers in the area
- ❑ Ongoing Study Group for members pursuing certification
- ❑ Corporate Membership and Outreach

# Future of Business Analysis

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- According to the Salary Guides from staffing company Robert Half International the **senior business systems analyst** is included in the 11 top jobs for 2011!
- Global Knowledge / Tech Republic 2010 Salary Survey places **Business Analysis** as #5 in the Top 10 Skill Sets needed along with Project Management (#1) and Security (#2)
- Growing Opportunities: Business Analysts with Agile project experience / Business Analysts with post-implementation ERP improvement experience